Here are the key highlights of the One WorkQueue solution:

Core Features:

- Over 200 service categories available
- Integrated communication system with alerts (no email chasing required)
- State-of-the-art technology with facial recognition for easy access
- Streamlined workflow management
- English or Spanish as your language choice
- No transaction fees currently

For Businesses:

- Annual membership fee ($24.99)
- Can select up to 3 service categories
- Can service up to 5 cities
- Receive on-demand mobile notifications when relevant jobs are posted
- Ability to bid on customer job requests

For Customers:

- Free registration and membership
- Simple job posting process with up to 5 photos
- Direct communication with assigned businesses via in-app calling
- No need to store phone numbers or track multiple service providers

Workflow Process:

1. Customer posts a job with description and photos
2. Businesses in relevant categories/locations receive notifications
3. Businesses submit bids on the job
4. Customer accepts a bid and assigns the job
5. Direct communication between customer and business through the app

The platform is designed to eliminate common pain points in service procurement like scattered communications, difficulty finding qualified providers, and managing multiple vendor relationships. No need to store business or customer phone numbers on your phone. The facial recognition features within the app are built for modern, convenient users and business experiences.